



Welcome to Issue 2 for 2014

This issue of *Canadian Hearing Report* features a number of outstanding articles that focus on the relationship between the patient/customer and the practitioner.

First out of the blocks is another entry from our friends at HearingHealthMatters.org. Bob Martin's blog entry discusses the necessity to sharpen one's own communications skills in order to better help the patient/client.

Also along the same theme, Julie Purdy's article,

"Roles in Successful Hearing Aid Fitting," examines what the consumer, the audiologist, and the manufacturers can do to help ensure optimal results for everyone involved.

Additionally we also bring you Julie Dimon's excellent article called "Demyistifying the Auto Phone," and Jim Kasic and colleagues update on the "Otologics Fully Implantable Hearing System."

Scott Bryant *Managing Editor*

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